



Citizen's / Client's Charter

for

ICAR-National Research Centre on Pig

Address : Rani, Guwahati- 781 131, Assam
Website ID : <https://nrcpig.res.in/>

Vision and Mission

Vision

To bring in excellence in pig production, health and product processing through innovative research in order to provide technology backstopping for enhanced pork production, employment generation and poverty reduction among socially and economically weaker sections through the medium of pig husbandry.

Mission

Performance appraisal and genetic cataloguing of indigenous pigs, development of improved pig variety together with production, health, product processing and pig based integrated farming system technologies to facilitate the pig rearers of the country achieving household food, nutritional and economic security.

Mandate

The mandate of the institute is:

- To undertake basic and applied research for enhancing pig production
- To act as a repository of information on pig production
- Capacity building

Main Services / Transactions

S. No.	Service (s)/ Transaction(s)	Weightage	Responsible Person along with designation	Email	Phone No.	Process	Document(s) Required	Fees		
								Category	Mode	Amount (Rs)
1.	Production of improved germplasm of piglets and supplying to various stake holders	25	Dr. R. Islam, Principal Scientist	nrcpfarm@gmail.com	0361-2847195	To produce improved germplasm of pure and crossbred pigs (Ghungroo, Hampshire, Large white Yorkshire, Duroc, Rani	Email/ Written requisition addressed to The Director, ICAR-NRC on Pig, Rani, Guwahati-781131, Assam	Paid	Bank transfer/ online payment/ Debit Card	For farmers: Purebred (2-3m): Rs. 4500/piglet Crossbred (2-3m): Rs. 4000/piglet For Others/ Govt. organizations Purebred (2-3m): Rs. 8500/piglet Crossbred (2-3m): Rs. 8000/piglet
2.	Production and supply of boar semen doses for Artificial insemination in pigs	35	Dr. R. Islam, Principal Scientist	rafiqveticar@gmail.com , nrcpfarm@gmail.com	0361-2847195	Semen evaluation, processing and production of boar semen dose for artificial insemination in pigs at Institute farm/farmers' field/other institute farm	Email/ Written requisition addressed to The Director, ICAR-NRC on Pig, Rani, Guwahati-781131, Assam	Paid	Bank transfer/ online payment/ Debit Card	<u>For farmers</u> Rs.150/- per dose of liquid semen <u>For Govt. organizations</u> Rs.350/- per dose of liquid semen

3	Health management for enhancing pig production	20	Dr. Swaraj Rajkhowa, Principal Scientist	swarajrajkhwa@gmail.com	09435732488 0361-2847195	Disease diagnosis through screening of biological samples	Email/ Written requisition addressed to The Director, ICAR-NRC on Pig, Rani, Guwahati-781131, Assam	Free of cost	NA	NA
4	Imparting training in scientific pig production, Artificial Insemination in pigs and value addition of pork	20	Dr. R. Islam, Principal Scientist & In charge, Training cell	nrcptraining@gmail.com	0361-847010, 0361-2847195	Receiving requests from the stakeholders	Email/ Written requisition addressed to the Director, ICAR-NRC on Pig, Rani, Guwahati-781131, Assam	Sponsored by Govt. Dept/ NGOs (for VO/SMS/ AP/ Scientist)	Bank transfer/ online payment/ Debit Card	<u>Training Fee:</u> INR 2,05,260/- (for 20 Officers for 3 days)
								Sponsored by Govt. Dept/ NGOs (for Farmers/ Entrepreneurs)	-do-	<u>Training Fee:</u> INR 2,04,600/- (for 25 persons for 3 days)
								Self-sponsored	-do-	<u>Training Fee:</u> Rs. 4000 per Farmer/ Entrepreneur
								TSP/ SCSP sponsored	NA	<u>Free of cost for the ST/SC Farmers</u>

Service Standards

S. No.	Service(s)/ Transaction(s)	Weight	Success Indicator(s)	Service Standard(s)	Unit	Weight	Data Source
1	Production of improved germplasm of piglets and supplying to various stake holders	25	Supply of improved piglets to stakeholders within 90 days after receipt of indent	95	%	25	Records, NRCP
2	Production and supply of boar semen doses for Artificial insemination in pigs	35	Conducting artificial insemination of pigs in the nearby farmers' field within 02 days after receipt of service request	95	%	35	Records, NRCP
3	Health management for enhancing pig production	20	Disease diagnosis and sending of the report to the indenter within 10 working days	90	%	20	Records, NRCP
4	Imparting training in scientific pig production, Artificial Insemination in pigs and value addition of pork	20	Conduct of training programme for skill up gradation within 45 days of receipt of indent	90	%	20	Records, NRCP

Grievance Redress Mechanism

S. No.	Name of the Public Grievance Officer	Helpline Number	Mobile Number	Email
1	Dr. B. C. Das, Principal Scientist	0361- 2847195	9433443194	nrconpig@rediffmail.com

List of Stakeholders/Clients

S. No.	Stakeholders / Clients
1.	Pig rearers/ Farmers / Entrepreneurs
2.	NGOs / Registered Societies
3	Industry (Meat/ Animal Feed/ Vaccine and Diagnostics)
4	State Agricultural Universities
5	Research institutions
6	Department of Animal Husbandry, Dairying and Fisheries, Ministry of Agriculture, Govt. of India
7	Other Govt. departments that deal with DARE/ICAR
8	State Animal Husbandry and Veterinary Departments

Regional Stations/Centres - NIL

S. No.	Name of the Regional Stations/ Centres	Landline Number	Mobile Number	Email	Address
	NIL	NA	NA	NA	NA

Indicative Expectations from Service Recipients

S.No.	Indicative Expectations from Service Recipients
1.	Timely submission of indents or requirements by line departments
2.	Improved pig rearing practice requirement from the beneficiaries
3	Industry's response and participation in technology development and refinement
4	Improved number of proposals from CAU/SAU for knowledge and skill up gradation